



## SUSTAINABILITY AND COMMUNITY STANDARDS

# STEPS WE TAKE TO CREATE A BETTER EARTH

### ENERGY CONSUMPTION

- Approximately 80% of lighting is from energy efficient products such as LEDs
- Guestroom thermostats are connected to an energy management system (Inncom) that reduces usage
- Meeting space HVAC systems are connected to a building management system that provides energy waste reductions and improved efficiency

### WATER CONSUMPTION

- One of the first hotels in Chicago to install low-flow toilets in every guest room; 1.6GPF toilets (50% reduction vs. standard 3.5GPF toilets)
- Public Area Sinks; low flow aerators (0.5GPM), providing 60% reduction vs. standard sink GPMs

### WASTE GENERATION

- Culinary team utilizes an Eco-Digesting machine that breaks down food waste and returns tens of thousands of gallons of water to the ecosystem per year. The digester also reduces the need for trash bags, preserving valuable landfill space

### ALVEOLE HONEY BEE PARTNERSHIP

- During the warmer months, guests can discover the world of urban beekeeping
- Once the honey is produced and collected on property, our culinary team incorporates it into our food & beverage menus
- Honey is available to purchase in the 24/7 Convenience Store



## SUSTAINABILITY

### CARBON EMISSIONS

- In December 2019, Accor joined the Science-based Targets initiative (SBTi) and committed to set carbon reduction targets in line with the Paris Climate Agreement. In 2021 Accor's targets were validated and published by the SBTi
- Accor is committed to reducing absolute emissions 46% by 2030 compared to the 2019 baseline
- Accor is the first international hotel group to make a long-term commitment to reach net-zero carbon emissions by 2050. The Group is thus aligning itself with the most ambitious objective of the Paris Agreement, namely to limit global warming to 1.5°C
- Ability to use a Net Zero Carbon Hospitality Tool Calculator for programs/events on property
- Use of Swissôtel's Food Digester (Freddy) helps to combat carbon emissions

### LINEN REUSE PROGRAM

- Swissôtel's laundry reduction program, "Earth Day Every Day", allows guests to opt out of daily service, and credits \$10 per night to F&B items in Amuse or 24/7 Convenience Store
- The banquet team utilizes linen-less tables for events, further promoting laundry reduction

### SINGLE-USE PLASTIC

- The Swissôtel has eliminated all single-use plastic in both guest rooms and meeting spaces
- Accor joined the UN Global Tourism Plastics Initiative and is committed to removing all single-use plastic items in the guest experience by the end of 2023. We have also partnered with "Fill It Forward", providing our employees with reusable water bottles, and have eliminated the purchase and use of plastic water bottles for our employees
- Multi-Use Amenity Dispensers have been installed in all guestrooms

### HEARTIST FOR EARTH

- We are dedicated to Heartists who are convinced that we must act together on environmental and social issues. Its ambition is to act today for a better future, by raising awareness, taking action and engaging Heartists on sustainability issues



## COMMUNITY

### SOS CHILDREN'S VILLAGES

- SOS Children's Villages is an organization we hold close to our hearts
- For twenty-three years, Swissôtel has worked together to improve the lives of children and families in 136 countries around the world
- Each village and each program offers a safe space for those who've lost everything to war, civil conflicts, inequality, or natural disasters
- Since 2015, our team members, guests and supporters have contributed to the quality of life of children and families worldwide through fundraising, events, mentoring and activities
- Our support has contributed to touching hundreds of children's lives while donating over \$100,000 to SOS Children's Villages Illinois

### SOLIDARITY ACCOR

- We aim to spread hospitality of the heart – Accor fosters and supports socially-responsible actions initiated by our employees through Solidarity Accor, the group's endowment fund focusing on enabling disadvantaged populations
- Over the last 10 years, Solidarity Accor has supported over 330 projects globally, involving 20,000 employees, and benefitting 450,000 direct & indirect beneficiaries

### WATCH PROGRAM (WE ACT TOGETHER FOR CHILDREN)

- 100% OF OUR HOTELS IMPLEMENT OUR PROGRAM AGAINST CHILD SEXUAL EXPLOITATION
- Accor pioneered the fight against the sexual exploitation of children in the hospitality sector. In 2001, we were the first hospitality group to partner with ECPAT, an international NGO at the forefront of the struggle to end the commercial sexual exploitation of children
- In 2014 Accor developed the WATCH Program to help raise awareness on issues around the sexual exploitation of children. This is also a training tool to keep our employees alert at all times and to help them respond to dubious situations