



**IAAE GLOBAL AVIATION FORUM**  
**Wednesday, August 13, 2025**  
**10-11 a.m. U.S. Eastern Time (Washington, D.C., Time)**

**Modernizing Air Cargo Operations for the E-Commerce Era**

**Theme:** Delivering the Future: Accelerating Air Cargo Innovation for the E-Commerce Economy

**Objectives:** Explore how airports, airlines, logistics providers, and regulatory agencies can modernize air cargo operations to meet the growing demands of the e-commerce era, by leveraging digital technologies, optimizing infrastructure, and improving cross-border coordination—ultimately enabling faster, more efficient, and sustainable cargo flows across global markets.

10-10:05 a.m.      Welcome & Overview and introduction of the speakers and session goals.  
Kevin Bumen, A.A.E., C.A.E., *IAAE Chair*  
Chief Financial and Commercial Officer, San Francisco Int'l Airport

10:05-10:20a.m.      **Lightning Presentations (5 minutes each)**

- Digital Transformation in Air Cargo: Automation, AI, Real-Time Tracking
- Infrastructure & Logistics Readiness: Airport Adaptation for E-Commerce
- Customs & Cross-Border Streamlining: Trade Facilitation & E-Commerce Compliance

10:20-10:50 a.m.      **Panel Discussion: AI in Action — From Operations to Experience**

- Operational impacts of AI and automation
- Enhancing customer and stakeholder experience
- Challenges and opportunities for cross-border cargo flows

10:50-11 a.m.

**Q&A and Closing Remarks**

Kevin Bumen